

3. **One-way limousine service to Singapore Changi Airport (UOB PRVI Miles American Express Cardmembers only)**

(i) You as a Principal Cardmember or Supplementary Cardmember will be entitled to a rebate of S\$45 for each one-way limousine service to Singapore Changi Airport (the "Service") charged to your UOB PRVI Miles American Express Card. To be eligible, you must:

- book the Service with Maxicab Limousine Services ("Service Provider") through booking hotline **+65 6651 2253** between **9am to 6pm**, 2 days prior to departure date and charge the cost of Service to your UOB PRVI Miles American Express Card where the transaction is reflected on your UOB PRVI Miles American Express Card account statement as being transacted at "Maxicab Limo"; AND
- with at least S\$1,000 overseas spend (excluding "card-not-present" transactions such as online transactions, mail/phone order) charged to your UOB PRVI Miles American Express Card within each of the qualifying quarter (the "Quarter") defined below (the "Qualifying Transactions"), UOB will rebate S\$45 for each Service (the "Cash Rebate") to your Card Account, capped at S\$90 per Quarter per Card Account; AND the cost of Service and the Qualifying Transactions are to be charged in the same Quarter.

Quarter	Qualifying period (in respect of each calendar year)
1st Quarter	From 1 January to 31 March
2nd Quarter	From 1 April to 30 June
3rd Quarter	From 1 July to 30 September
4th Quarter	From 1 October to 31 December

- (ii) "Card Account" refers to your UOB Principal PRVI Miles American Express Card account for both Principal Cards and Supplementary Cards. The Cash Rebate will be credited to your Card Account in respect of a Quarter within two months after the end of each Quarter if you (and your Supplementary Cardmember(s), if any) meet the criteria specified above. The Cash Rebate may only be used to settle card transactions incurred on a Cardmember's Card Account, provided always that the Cash Rebate may not be converted to or exchanged for cash nor be transferred or paid to any person in any manner whatsoever nor be used to settle or pay any other liability of any person whatsoever. To qualify for the Cash Rebate, your Card Account must be in good standing and shall not be cancelled for any reason whatsoever.
- (iii) Fund(s) transfers, cash advances, fees, interests or any other financial charges will not be considered as Qualifying Transactions. UOB has the absolute discretion at any time and from time to time to determine your eligibility and shall not be obliged to give any reason therefor.
- (iv) Bookings for the Service must be made at least two (2) days before the pickup date, failing which a surcharge of S\$10 will apply ("Late Bookings").
- (v) UOB will not be liable or responsible for any failure or late transaction postings affecting your eligibility to qualify for the Cash Rebate.
- (vi) The Cash Rebate amount is based on four (4) passengers with a total of up to four (4) check-in AND/OR cabin-sized luggage bags (combined) in one (1) limousine to Singapore Changi Airport.
- (vii) Any additional items such as box, bag, stroller, sports equipment etc, are considered as luggage.

- (viii) A surcharge of S\$10 will apply for more than four (4) check-in or cabin-sized luggage bags combined.
- (ix) A surcharge of S\$10 will apply if there are more than four (4) passengers on the departure day.
- (x) Sports equipment (Bike box or golf bag) will have S\$10 bulky item fee.
- (xi) A surcharge of S\$10 will apply for the seven (7) seater vehicle and S\$20 for the nine (9) seater vehicle.
- (xii) A surcharge of S\$10 will apply for pick-up between 11.30pm to 6.30am.
- (xiii) A grace period of 15 minutes waiting time will be given for each Service. Thereafter, excess waiting time surcharge of S\$10 is payable for the next 15-minute block. If waiting time exceed beyond 30 minutes (including the 15 minutes grace period), the booking will be regarded as a no-show by you.
- (xiv) For any pick-up from Sentosa Island, an island surcharge of S\$10 will apply.
- (xv) Pick-up location excludes Jurong Island.
- (xvi) After receipt of the Service Provider's confirmation SMS, you must notify the Service Provider at its service hotline +65 6651 2253 (Monday - Sunday, 9am - 6pm) of any amendment or cancellation of such booking by 6pm on the day before the pick-up, failing which the following amendment and cancellation charges will apply:
 - S\$10 amendment fee for amendments made after 6pm one day before the pick-up;
 - S\$10 amendment fee for any change of pick-up time by more than 15 minutes on the departure day;
 - S\$45 cancellation fee for cancellations made on the departure day.
 - S\$55 cancellation fee for cancellations with midnight surcharge if pick-up was scheduled between 11.30pm to 6.30am.
- (xvii) All surcharges, late booking fee, amendment/cancellation fees and all other surcharges/fees referred to herein will be borne by you and to be paid in cash directly to the driver on the departure day.
- (xviii) For emergency cases, e.g. vehicle breakdown or driver no-show, you may contact the Service Provider's service hotline at +65 6651 2253 for assistance. UOB will not be liable for driver's no-show or vehicle breakdown.
- (xix) The Service is provided solely by the Service Provider, and therefore, UOB assumes no liability or responsibility for the acts or defaults of the Service Provider or defects in the goods and services offered. UOB is not an agent of the Service Provider. Any dispute about the quality or service standard must be resolved directly with the Service Provider. UOB and the Service Provider will not be responsible for any injury, loss or damage suffered as a result of the redemption or usage of the goods and services provided by the Service Provider. UOB and the Service Provider will not be responsible for any late pick up or long travel time as a result of unforeseen conditions such as bad weather, road and traffic conditions, etc. that may cause you to arrive late or miss their flight.
- (xx) You are encouraged to book their airport limousine pick up at least three (3) hours before the flight departure time to avoid any unforeseen conditions and to ensure sufficient time to reach the airport.
- (xxi) UOB reserves the right, at its sole and absolute discretion and at any time and for any reason, to vary, amend, add and/or delete any of the Terms herein without assuming any liability to any person,

and Cardmembers shall be bound by such variations, amendments, additions and/or deletions. UOB's decision on all matters relating to the Service shall be final, conclusive and binding. UOB shall not be obliged to give any reason or enter into any correspondence with you or any persons on any matter concerning the Service. Full terms and conditions of the UOB Cardmember Agreement will apply. Please visit uob.com.sg for full details.

- (xxii) You hereby confirm that consent has been given for the collection, use and disclosure of all relevant details and/or personal data to enable the Service Provider to provide the Service to you. For the purposes of the Terms, "personal data" shall have the same meaning as from time to time set forth in the Personal Data Protection Act 2012 of Singapore.

4. S\$10 Grab Rides to or from Singapore Changi Airport (UOB PRVI Miles Mastercard and UOB PRVI Miles Visa Cardmembers only)

You will enjoy Grab Promotion Codes ("Grab Promo Code") worth S\$10 with the promotion code "UOBPM" between 3 June 2022 and 31 July 2022 (both dates inclusive) ("Grab Promotion Period"). The Grab Promo Code may be used for all Grab rides (except for GrabHitch) made using the Grab mobile application and which are charged to the Cardmember's Card. Your Card must be set as the primary payment method in the Grab mobile application in order to use the Grab Promo Code. The Grab Promo Code may be redeemed during the Grab Promotion Period and is limited to the first five hundred (500) redemptions on a first-come-first-serve basis. Limited to one redemption per Cardmember per promo period. No refund or exchange of any unused Grab Promo Code is allowed.

5. Fees for Foreign Currency Transactions and Transactions Processed Outside Singapore

1	Transaction made in foreign currency:-	
(a)	(i) Non-SGD, non-USD and non-AUD transaction;	The transaction will be converted at the prevailing exchange rates of the relevant credit card company, first to USD, then to SGD;
	OR	
	(ii) USD or AUD transaction:	The transaction will be converted to SGD at the prevailing exchange rates of the relevant credit card company;
(b)	Non-SGD transaction;	A foreign currency factor of 3.25% on the amount converted will be charged (out of which 1.25% will be retained by American Express and 1% will be retained by Mastercard and Visa respectively).
2	Transaction made in SGD and processed outside Singapore:-	
	SGD transaction processed outside of Singapore (PRVI Miles World Mastercard/Visa Card)	An International Processing fee of 1% of the transaction amount will be levied on transactions made on Visa or Mastercard respectively.

6. General

- (i) UOB reserves the right to substitute the UNI\$ with another gift of similar value at its sole discretion. In the event the UNI\$ awarded is in decimal points, the final UNI\$ awarded for each transaction will be rounded down to the nearest whole figure.
- (ii) Should you hold a UOB PRVI Miles Visa or World Mastercard, you will be awarded with UOB\$ on transactions made at UOB\$ merchants while if you hold a UOB PRVI Miles American Express Card, you will earn UNI\$ on transactions made at UOB\$ participating merchants.
- (iii) UNI\$ will not be awarded for Funds Transfers, cash advance, fees, interests or any other financial charges.
- (iv) Adjustments will be made to the UNI\$ if there is any unposted, voided, cancelled, disputed and/or reversed transactions including those arising from returned goods or services, billing disputes, or any other reason at the sole and absolute discretion of UOB.
- (v) Should your spending be deemed to be for commercial and/or non-personal purposes, UOB reserves the right to refuse to award any UNI\$ for such transactions. UOB reserves the right to cancel and void any UNI\$ awarded in your statement of account at any time if it deems that such UNI\$ was not earned from qualifying spend and you shall not be entitled to any compensation or payment whatsoever.
- (vi) For the avoidance of doubt, spending incurred by Supplementary Cardmember(s) shall accrue to the applicable Principal Cardmember(s) only unless otherwise stated.
- (vii) To earn UNI\$, your Card Account must be in good standing and cannot be cancelled for any reason. In the event that your Card Account is delinquent, voluntarily or involuntarily closed or terminated or suspended for any reasons whatsoever before the UNI\$ is awarded into such Card Account, such UNI\$ earned shall be forfeited and you shall not be entitled to any compensation or payment whatsoever.
- (viii) UOB shall not be responsible for (i) any failure or delay in the transmission of card transactions by Mastercard/Visa/Unionpay/JCB/CUP/American Express, acquiring merchants for the foregoing, merchant establishments, postal or telecommunication authorities or any other parties which may result in a transaction made by you being omitted for UNI\$; or (ii) any breakdown or malfunction in any computer system or equipment.
- (ix) UOB shall not be liable in any manner whatsoever for any loss, expenses, delays, mistake, neglect or omission in the transfer or transmission or posting of card transactions or the UNI\$.
- (x) UOB's decision on all matters relating to your Card Account shall be final, conclusive and binding and no payment or compensation will be given or paid by the Bank to any person. The Bank shall not be obliged to give any reason or enter into any correspondence with any person on any matter relating to its decision.
- (xi) UOB reserves the right, at its sole and absolute discretion and at any time and without giving prior notice or any reason, to vary, amend, add or delete any of these Terms without assuming any liability to any person. Should you continue to use the Card after the change takes effect, you shall be deemed to have accepted the change without reservation.
- (xii) These Terms supplement, are to be read together with and form an integral part of the UOB Cardmembers Agreement. Full terms and conditions of the UOB Cardmember Agreement and other UOB Rewards will apply and you agree to be bound by such terms and conditions upon receipt or acceptance of or signing on or use of the Cards. Please visit uob.com.sg for full details. In the event of any inconsistency between these Terms and the UOB Cardmembers Agreement,

these Terms shall prevail in relation to any matter concerning the UOB PRVI Miles Card. These Terms shall prevail over any advertising, promotional, publicity, brochure, marketing or other materials relating to or in connection with the UOB PRVI Miles Card.

- (xiii) Whilst all information is believed to be correct at the time of publishing, UOB makes no representation or warranty whether expressed or implied, and accepts no responsibility or liability for its completeness or accuracy.
- (xiv) A person who is not a party to any agreement governed by the Terms shall have no rights under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any term of such agreement.
- (xv) The Terms shall be governed by the laws of the Republic of Singapore and you agree to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.

Disclaimer: American Express is a trademark of American Express. The UOB PRVI Miles American Express® Card is issued by United Overseas Bank Limited pursuant to a license from American Express.

United Overseas Bank Limited Co. Reg. No.193500026Z

Updated 3 June 2022