



- (iii) Fund(s) transfers, cash advances, fees, interests or any other financial charges will not be considered as Qualifying Transactions. UOB has the absolute discretion at any time and from time to time to determine your eligibility and shall not be obliged to give any reason therefor.
- (iv) Bookings for the Service must be made at least two (2) days before the pickup date, failing which a surcharge of S\$10 will apply ("Late Bookings").
- (v) UOB will not be liable or responsible for any failure or late transaction postings affecting your eligibility to qualify for the Cash Rebate.
- (vi) The Cash Rebate amount is based on four (4) passengers with a total of up to four (4) check-in AND/OR cabin-sized luggage bags (combined) in one (1) airport transfer vehicle to Singapore Changi Airport.
  - Any additional items such as box, bag, stroller, sports equipment etc, are considered as luggage. A surcharge of S\$10 will apply for more than four (4) check-in or cabin-sized luggage bags combined.
  - Sports equipment (Bike box or golf bag) will have S\$10 bulky item fee.
  - A surcharge of S\$10 will apply if there are more than four (4) passengers on the departure day.
- (vii) A surcharge of S\$10 will apply for Toyota Noah or other six (6) MPV seater vehicle and S\$20 for seven (7) seater Mercedes vehicles, Toyota Alphard, Toyota Vellfire or other nine (9) seater vehicle (with effect from 1 February 2025).
- (viii) A surcharge of S\$10 will apply for pick-up between 11.30pm to 6.30am.
- (ix) A surcharge of S\$10 will apply for pick-up on major holidays, namely Christmas eve and day, New Year eve and day, and Lunar New Year eve and day (with effect from 1 June 2023)
- (x) A grace period of 15 minutes waiting time will be given for each Service. Thereafter, excess waiting time surcharge of S\$10 is payable for the next 15-minute block. If waiting time exceed beyond 30 minutes (including the 15 minutes grace period), the booking will be regarded as a no-show by you.
- (xi) For any pick-up from Sentosa Island or any pick-up location to Singapore Changi Airport with a total driving distance of more than 35km, a surcharge of S\$10 will apply.
- (xii) After receipt of the Service Provider's confirmation SMS, you must notify the Service Provider at its service hotline +65 6651 2253 (Monday - Sunday, 9am - 6pm) of any amendment or cancellation of such booking by 6pm on the day before the pick-up, failing which the following amendment and cancellation charges will apply:
  - S\$10 amendment fee for amendments made after 6pm one day before the pick-up;
  - S\$10 amendment fee for any change of pick-up time by more than 15 minutes on the departure day;
  - S\$45 cancellation fee for cancellations made on the departure day;
  - S\$55 cancellation fee for cancellations with midnight surcharge if pick-up was scheduled between 11.30pm to 6.30am.
- (xiii) All surcharges, late booking fee, amendment/cancellation fees and all other surcharges/fees referred to herein will be borne by you and to be paid in cash directly to the driver on the departure day.
- (xiv) For emergency cases, e.g. vehicle breakdown or driver no-show, you may contact the Service Provider's service hotline at +65 6651 2253 for assistance. UOB will not be liable for driver's no-show or vehicle breakdown.